

Margaret W. McHugh

Peggy has more than 20 years of operations and management experience with service-related firms. She has developed a reputation as a superb project manager with particular expertise in developing and managing efficient and effective teams.

Prior to joining ClearRock, Peggy was Vice President, Operations & Administration for a national transition and executive coaching firm. She started working with the company in 1991 as Office Manager and was responsible for effectively developing, implementing, and managing the day-to-day operations in New England. Peggy then moved into a regional operations management role making significant contributions to the organization. This led to her promotion to a national role and part of the firm's executive team.

Peggy began her career in the travel industry managing the operations of global international destinations, which encompassed customer service, quality control, product development and management of overseas tour representatives. During her 10 years in the travel industry, Peggy served as Director, Overseas Operations for Trans National Travel and Director, Product Development for Grand Circle Travel.

Peggy joined ClearRock in 2003 as Senior Vice President & Chief Operating Officer. With ClearRock's consistent growth, the company deemed it appropriate to install a professional like Peggy to manage its business operations. She brings extensive knowledge of the career transition and coaching industry to ClearRock, as well as expertise in operations, finance, and project management.